



Check Before You Dig!

Dig Safe This Spring!

Make sure to call Dig Safe® at 811 before doing any outside projects that involve digging, regardless of the size or the scope of the work. This communications network helps excavators, contractors and property owners by notifying participating utilities before any digging begins.

After calling Dig Safe® and giving information about the work to be done and the location, the caller or their contractor must also pre-mark the area with flags, white paint or stakes to identify the boundaries of the project. The utilities are notified by Dig Safe® and visit the site to identify and mark the location of their underground facilities by using paint, stakes or flags. Color codes are used to identify the type of utility:

Red	–	electric
Yellow	–	gas, oil, steam
Orange	–	communications
Blue	–	potable water
Purple	–	reclaimed water
Green	–	sewer/drainage
Pink	–	survey marks
White	–	proposed excavation

Dig Safe® is funded entirely by member utilities to promote public safety, protect utility services, and safeguard against property and environmental damages. It's not only a good idea, but also the law. State laws require that anyone who digs must notify utility companies before starting any work, and that digging within 18" of a marked underground facility must be done by hand.

Dig Safe's call center is open from Monday through Friday from 6:00 am to 6:00 pm. State law requires at least 72 hours' notice in Massachusetts, Maine, New Hampshire and Rhode Island, and 48 hours in Vermont, not including weekends and legal holidays.

Emergency locate requests are accepted during off-hours. Non-emergency requests must be placed during regular office hours. A Dig Safe ticket number will be given as proof of notification.

For additional information, call Dig Safe® at 811 or visit www.digsafe.com.

TMLP Business Office Is Open

Although the 33 Weir Street business office is open to the public, customers are encouraged to conduct their business via e-mail, phone or website. Customers with electric service-related questions and business should call 508-824-6976 during weekday business hours, and customers with Internet related questions can call 508-880-8657. Outages should be reported on the 24/7 outage line at 508-824-3111. If you do come into our offices, masks are required. Thank you.

Please clear a path and trim bushes around your meter to prevent invoice estimation. Thank you.

TMLP Expands Fiber Optic Capacity Through A Lease Agreement With BSU

TMLP recently signed an agreement with Bridgewater State University (BSU) to expand the TMLP Online bandwidth to meet the growing demand for faster internet service to school districts, businesses and residential customers. The agreement for two strands of fiber optic cable will provide access to bandwidth rates over 100 Gbps (gigabits per second). The cable, which runs from the BSU campus to the Markley Group's data center on Summer Street in Boston, provides access to tier one internet service providers (ISPs) and Markley's data center, enabling comprehensive services and direct access to the TMLP Online community. BSU had been the only user of the expansive fiber network prior to the agreement with TMLP.

According to Kenneth Bell of TMLP Online, the fiber optic cable network starts on the BSU campus, continues along the MBTA rail tracks into Boston and ends at the Markley Group's Summer Street location. It was included as part of negotiations for the Old Colony Line's stop on BSU's East Campus, which was built in the 1990s. Under the license agreement, TMLP Online will install its fiber into the BSU conduit system to interconnect with the MBTA fiber.

"This agreement gives us more diversity in terms of where we get our services and ultimately allows us to be more competitive," Bell said. "As we continue to grow our online footprint, we are always seeking to provide additional layers of offerings and a more solid foundation."

The TMLP Online team worked with BSU's vice president for information technology and chief information officer, and the director of networking to secure the agreement. The university hopes to collaborate with other colleges, universities, municipalities and state entities in the future.

Since 1997 TMLP Online has been providing internet access in its service area, including the communities of Taunton, Raynham, Berkley and North Dighton.

Go Green 100% Program is Going Strong!

TMLP's 'Go Green 100%' program is designed for those customers who want their electricity to come from 100% renewable energy sources, through the purchase and retirement of Massachusetts Class 1 Renewable Energy Certificates (RECs).

TMLP will purchase and retire the qualifying Mass Class 1 RECs to meet the customer's electricity needs when the customer voluntarily signs up for this new program. The renewable energy source for this new voluntary electricity program will be guaranteed through the purchase and retirement of these Mass Class 1 RECs.

To Qualify:

1. Must be the TMLP customer of record.
2. Have a \$0 balance on your account for the past 6 months.

How it works:

A new line item will be added to your monthly invoice and this additional amount will currently equal just under two cents per kilowatt hour consumed (\$0.019 / kWh) for 2021. The REC market will dictate this amount in future REC purchases.

To sign up:

Call **508-824-6976** or sign up at 33 Weir Street, Monday through Friday from 7:30 a.m. to 4:30 p.m. The program is available to all residential and commercial customers.

Email sonjabritland@tmlp.com with comments or questions regarding this newsletter.



TMLP 2021 Energy Efficient Appliance Rebate Program

Don't forget that if you're in the market for a new appliance, heat pump or thermostat you may be eligible to receive a rebate if you purchase a qualified energy efficient ENERGY STAR appliance between January 1st and December 31st, 2021!

Only ENERGY STAR appliances are eligible for a rebate and rebates are limited to one ENERGY STAR appliance purchase per household per calendar year. Appliances that may qualify will have the ENERGY STAR logo on the yellow Energy Guide label that is attached to the appliance.

Appliance	Rebate Amount
Clothes Washer	\$50
Dehumidifier	\$25
Dishwasher	\$25
Ductless mini-split heat pump	\$100
Electric Clothes Dryer	\$25
Ground source heat pump	\$100
Refrigerator	\$75
Room Air Conditioner	\$25
Thermostat – Programmable	\$25 per thermostat, maximum 2 thermostats
Thermostat – Smart Wi-Fi Enabled	\$50 per thermostat, maximum 2 thermostats

To check if your new appliance is Energy Star rated, visit: <http://www.energystar.gov/products/>

A copy of all sales receipts is required to receive an incentive rebate. Customers must have had an active residential electric account with TMLP for at least six months and have a zero balance (with no arrears) for at least six months.

The appliance must be installed at the account location and TMLP reserves the right to inspect the installation on the premises. Applications and accompanying documentation must be received by January 31, 2022.

ENE And TMLP Continue To Offer Virtual Energy Audits

TMLP is offering virtual home energy assessments via smartphones and android platforms to residential customers through Energy New England (ENE), in place of a traditional energy assessment performed by energy advisors in the home. This enables customers to continue to make an energy saving plan for their home while remaining safe.

After contacting ENE and scheduling an appointment, ENE will capture the information about the home from the video feature on the smartphone or android phone. The energy advisors will use the information to assess the home's energy efficiency to help find ways to identify heating, lighting, and weatherization opportunities that can lead to energy savings.

Customers who want a virtual energy assessment can complete the online intake form on the NE website ee.ene.org/energy-assessment, or they can sign up by calling 888-772-4242 or emailing solutions@ene.org.

Please Beware Of Scams

TMLP wants customers to be aware of several scams that seem to be circulating among utility customers. TMLP has been alerted recently by customers who have received a call indicating that they will receive a credit on their TMLP account, but personal information would be needed to process the credit. Please be advised that this is NOT a call from TMLP or one of our representatives. If you receive this call, do not provide any information. Hang up and call us at 508.824.6976 to verify.

Other callers in several other municipal electric utilities have received calls saying they could save money on their electric bill, simply by providing information and switching to a different company. TMLP is a municipal utility and is the only electric utility servicing our territory. If you receive a call claiming you can save money by switching companies, explain that you are a customer of a municipal electric utility and hang up.

**Sign up for a Free Home Energy Audit!
Call 1-888-772-4242**



www.tmlp.com



55 Weir Street, P.O. Box 870
Taunton, MA 02780

Customer service for electric customers
(508) 824-6976

Outage-related call
(508) 824-3111

Administrative offices
(508) 824-5844

Dig Safe issue
(888) 344-7233

Office hours
Monday through Friday
7:30 a.m. until 4:30 p.m.

Payment locations
33 Weir Street
Our office is open
Monday through Friday

Drop boxes
33 and 55 Weir Street
(to the left of the front door)

Trucchi's Supermarket
53 Tremont Street
534 County Street

TMLP Online 24-Hour Internet Outage Support

508-880-TMLP (8657)

Commissioners
Peter Corr, Chairman
Mark Blackwell, Sr., Secretary
Joseph Martin

General Manager
Kenneth Goulart