

## Privacy Statement

The Taunton Municipal Lighting Plant (TMLP) is committed to providing appropriate protection for information that is collected from customers and visitors to this Web site. This Privacy Statement describes TMLP's general principles for the collection and use of this information. TMLP may update this privacy policy from time to time.

The TMLP is committed to protecting our customers' privacy. The information we collect is only used to process orders, service our customers, and meet legal and regulatory requirements.

Specifically;

- The TMLP does not share, disclose or sell any personally identifiable information collected at this site with other companies, except to process your orders or by express authorization. Such information may be used to identify you within TMLP or vendor systems.
- The TMLP may use your email address to contact you if we have questions about your orders or about the services we may provide to you. TMLP may also use your email address to notify you about new service offerings or other information.
- The TMLP may share personally identifiable information with law enforcement or other entities as required by law or as we reasonably determine to be necessary to protect our rights or the rights of others, to prevent harm to persons or property, to fight fraud, to adhere to regulations or court order, or to enforce our web site terms of use.
- The TMLP uses security techniques to protect customers' personal information. When you are paying online, your personal and credit card information is encrypted to a secure server.
- The TMLP server recognizes the domain names and pages that you visit. This data is gathered for quality control and for the improvement of our site. Additionally, such information (e.g. surveys, registration pages, websites, email addresses) is collected to respond to your inquiries.

The TMLP is not responsible for the privacy practices of any other web site found via link from this TMLP web site. Please review the privacy practices of these linked web sites before submitting any personal information.

If you believe that someone has improperly used personally identifiable information about you, please contact us immediately at (508) 824 - 5844

This Privacy Statement is posted on September 26, 2005. We reserve the right to change our data practices from time to time.