



Our offices have reopened!

As of June 15th, 2020 at 7:30 am TMLP's offices reopened to the public.

We are excited to welcome our customers back but want them to know that we may look a bit different.

Our lobby has been modified to accommodate social distancing and occupancy guidelines. Please note the following when coming to our offices:

- We are allowing only 4 customers in the lobby at any given time.
- Please follow the social distancing markers on the floor when waiting inside and outside our lobby.
- Please wear a mask or facial covering at all times while in our offices. Customers will not be allowed in the building unless they are wearing a face covering.
- Acrylic barriers have been installed at the lobby counters.
- TMLP is taking enhanced hygienic cleaning measures at our facilities.

Additionally:

- Meter readings that require entering into the customer premise may be estimated if proper social distancing or safety measures cannot be maintained within customer's premise.
- All home and commercial energy audits remain suspended until further notice. Virtual audits where applicable are permitted.

WE APPRECIATE OUR CUSTOMERS' PATIENCE DURING THIS UNPRECEDENTED TIME.

You can continue to ***make a payment*** and ***start/stop service*** by:

- Pay your TMLP bill or start and stop service online at www.tmlp.com OR
- Pay by phone or start and stop service – Pay with your credit card (VISA, MasterCard) over the phone 508.824.6976 OR
- Trucchi's Supermarkets at the 2 Taunton, MA locations below:
Trucchi's Supermarket, 543 County Street
Trucchi's Supermarket, 53 Tremont Street
- Pay by mail – Pay with a check or money order made out to the Taunton Municipal Lighting Plant.
Mail your payment to: Taunton Municipal Lighting Plant, P.O. Box 870, Taunton, MA 02780.
- Drop envelope payment into the drop box to the left of the outside doors of 33 Weir Street.

Hours of Operation: Monday - Friday 7:30 am - 4:30 pm

Electric accounts please call 508.824.6976

Internet accounts please call 508.880.8657

Please continue to report outages on the 24/7 outage line at 508.824.3111.

Please note that the situation is continuously changing and we may need to adjust our operations accordingly. We will continue to communicate as change occurs.

Thank you and welcome back!