

LIGHT READING TMLP Winter 2024



New Programs To Help You Save

TMLP Launches Heat Pump and Zero-Interest Loan Program

TMLP will launch TMLP Saves™ – Heat Pump and Zero-Interest Loan Program in mid-January, the latest program in our ongoing commitment to help customers become more energy efficient, save money, and reduce their carbon footprint. The program offers rebates to eligible residential customers for weatherization, if recommended, and installation of Cold Climate Air-Source Heat Pumps (ccASHP) or Ground-Source Heat Pumps, as well as a Zero-Interest Loan for energy improvements.

The TMLP Saves™ Heat Pump Program includes rebates on the installation of a ccASHP, whole home and partial home, or Ground-Source Heat Pumps, with a Zero-Interest Loan through the TMLP Saves™ program for energy-saving improvements, up to \$25,000 with terms up to 7 years. If weatherization is recommended during the home energy audit, the rebate and incentive is 75% of weatherization and 100% air-sealing. Income Eligible Adders are available to qualified customers.

Funding for the program is provided by \$1,000,000 TMLP received from the Commonwealth of Massachusetts as a part of the state's \$4 billion plan through the American Rescue Plan Act (ARPA) funding. State Senator Marc Pacheco, a Taunton native, was instrumental in TMLP's efforts to secure the funding.

"The world is being introduced to all of these new innovative technologies which allows us to develop environmentally sensitive practices," TMLP General Manager Kimberly Holmes said. "As a not-for-profit, Public Power Provider, TMLP is pleased to offer a program similar to Mass Save for our non-gas heat customers. This program allows easier access for the residents within our territory to obtain a cleaner and efficient way of living. We are very excited to see the change that the TMLP Saves™ program makes in the lives of the people within our communities."

For program specifics, information on eligibility, current rebates, incentive details, and funding availability visit <https://www.tmlp.com/go-green/> or connect with the Taunton Municipal Lighting Plant on Facebook at <https://www.facebook.com/thetmlp>

New TMLP Net Metering Includes Multi-dwelling Units

TMLP has revised its net metering terms and conditions to include multi-dwelling units. The change will enable tenants to receive benefits from the solar array installed by their landlord, provided all terms and conditions are met, and the tenant is not charged sales of kilowatt-hours by the landlord.

TMLP has been offering a net metering rebate program for residential customers since 2010. The Light Commission approved the revisions which will enable more customers to take advantage of the program. Nearly 400 residential and commercial solar systems were online in 2022, accounting for 26,920,263 kWh produced. A total of \$130,500 in solar rebates was awarded in 2022.

For more information about installing a solar array, visit the TMLP website <https://www.tmlp.com/go-green/>

Congratulations to Our Public Power Week Art Contest Winners!

As part of the festivities commemorating Public Power Week and Energy Awareness Month at TMLP, fourth grade students in TMLP communities of Taunton, Raynham, and Berkley created posters that best represents their thoughts about what energy is, how electricity is made and how it is used, the electricity in their community, TMLP and its public power heroes, how to be and stay safe around electricity, and the importance of public power. The students learned about these important electrical basics during a presentation of *Monster Detective Collective* in their classroom. This unique interactive presentation also teaches children about the importance of green energy sources and their impact on the environment.

From the hundreds of entries submitted, 14 winners were selected to be in TMLP's 2024 calendar! The students were recognized at a recent meeting of the TMLP Light Commission.

Congratulations to the winners:

Aaliyah Pereira, Taunton
Katherine Sullivan, Raynham
Matthew Fernandes, Taunton
Zoey Dootson, Taunton
Briella Villalta, Taunton
Olivia Sine, Taunton
Alany Lugo, Taunton
Kameah Mikell, East Taunton
Cassidy Douglas, Berkley
Poorba Mohapatra, Raynham
Hannah Brennan, Taunton
Juniper Murray, Berkley
Gabriella Gomes, Taunton
Zoey O'Connor, Taunton

Send in Rebate Incentive Applications by January 31st

Time is running out for TMLP residential customers to send in their application and all related materials to receive a 2023 rebate incentive for qualifying energy efficient appliances, heat pumps, battery-operated and electric yard equipment, and thermostats. To be eligible for this residential customer-only rebate incentive program, all qualifying materials must have been purchased between January 1 and December 31, 2023, and all criteria established by TMLP must be met. Completed applications must be received on or before January 31, 2024.

For a list of eligible items and criteria, visit the TMLP website <https://www.tmlp.com>

TMLP residential customers are encouraged to join the thousands of TMLP customers who have already taken advantage of the popular rebate incentive programs. In addition to the appliance rebate program, TMLP's 2024 program includes weatherization incentive rebates, a residential energy audit program, an electric vehicle (EV) rebate program for customers who purchased an EV, either new or as part of the 2nd Drive program, an EV Level 2 charger rebate program and an off-peak charging incentive.

For more information about the 2024 program, visit the website <https://www.tmlp.com>

Email sonjabritland@tmlp.com with comments or questions regarding this newsletter.



Winter Energy Tips

TMLP customers can cut heating and other energy costs and still keep their homes comfortable as the weather gets colder and they spend more time indoors.

- One of the best ways to stay warm is to make sure your home isn't losing heat through windows, doors, and inside gaps around attic hatches, electrical outlets, and baseboards. Nearly a third of a typical home's heat loss occurs through air escaping through the cracks and gaps inside the home. Keep the warm air in by sealing and caulking leaks, which can save an average household 10 to 20% on annual heating and cooling bills, and weather-stripping around windows, which can save an additional 5 to 10% annually on heating and cooling bills.
- Lower the thermostat by 10 to 15 degrees while you sleep to help save approximately 10% on your heating bills. You can also program a smart thermostat based on your preferred temperature when you're home or away, and some smart thermostats will allow you to control your heating system by phone, voice, or mobile app. Although they are more expensive than traditional thermostats, a smart thermostat can end up paying for itself because of the amount of energy you'll save.
- Make sure that your furnace filters are clean, or your heating system will work harder than it needs to. Check to see if your filters can be cleaned and reused, or if they must be replaced. Filters should be cleaned or changed every three months.
- Use your electronics and devices efficiently by using the energy saver mode. You'll reduce your energy consumption without reducing the device's performance. Look for the low power mode, battery saver, or similar setting. You can also enable the auto power down setting on your gaming console to ensure it goes into low-power mode when you're not using it.
- Don't use your gaming console to stream videos. These systems use approximately 10 times more energy to stream a movie than Roku box or the app on your smart TV.
- If you need a new device and/or appliance, check out the ENERGY STAR website for information on which models are the most efficient. You may also qualify for a TMLP rebate.

Look for our New Storm Safety Booklet

TMLP has a comprehensive booklet to help all TMLP customers stay safe during weather-related outages and power interruptions. The booklet provides information about preparing for adverse weather regardless of the season, including what to include in an emergency storm kit, the importance of having an emergency plan for all household members, what to do during and after a storm, and what to do if the power goes out.

The booklet also contains the steps TMLP takes to restore power, tips to stay connected during an outage, and how to report an outage.

The booklet is available online, at the TMLP business office, or by calling TMLP Customer Service at 508-824-6976.

**Sign up for a Free Home Energy Audit!
Call 1-888-772-4242**



www.tmlp.com



55 Weir Street, P.O. Box 870
Taunton, MA 02780

Customer service for electric customers
(508) 824-6976

Outage-related call
(508) 824-3111

Administrative offices
(508) 824-5844

Dig Safe issue
(888) 344-7233

Office hours
Monday through Friday
7:30 a.m. until 4:30 p.m.

Payment locations
33 Weir Street
Our office is open
Monday through Friday

Drop boxes
33 and 55 Weir Street
(to the left of the front door)

Trucchi's Supermarket
53 Tremont Street
534 County Street

**TMLP Online 24-Hour
Internet Outage Support**

508-880-TMLP (8657)

Commissioners
Peter Corr
William Strojny
Greg DeMelo

General Manager
Kimberly Holmes