



**Introducing TMLP Saves™ Heat Pump and Zero-Interest Loan Residential Program**

It's here! TMLP has launched TMLP Saves™ Heat Pump and Zero-Interest Loan Program. This program provides an opportunity for eligible customers to receive rebates and financial incentives for recommended weatherization projects and the installation of Ground Source or Cold Climate Air Source Heat Pumps. The program is possible thanks to Senator Marc Pacheco's amendment to the American Rescue Plan Act (ARPA) bill which earmarked \$1 million for TMLP to create a program for the purchase and installation of energy-efficient heating systems and improvements. Originally launched in January, TMLP modified the program in mid-February to create a fairer and more equitable program for all customers.

As part of the financial incentives, the program also includes an opportunity for qualified residents to secure a zero-interest loan for energy-saving improvements, including the installation of a cold climate air source or ground source heat pump, up to \$25,000 with terms up to 7 years, while funding lasts. Low and Moderate Income (LMI) adders are available in addition to these rebates for eligible customers.

To be eligible to participate in the rebate and incentive program, and the zero-interest loan program, heat pumps and energy improvements must be installed after January 8, 2024.

Rebate Information	
<b>Loan</b>	Zero-Interest TMLP Saves™ Heat Pump Loan for energy-saving improvements, up to \$25,000 with terms up to 7 years.
<b>Weatherization</b>	75% + 100% of air sealing, up to \$10,000 total
<b>Cold Climate Air Source Heat Pump:</b>	
<b>Whole &amp; Partial Home</b>	\$1,250/ton up to \$10,000
<b>Ground Source Heat Pump</b>	
<b>Whole Home</b>	\$10,000 Whole Home
Low- & Moderate-Income Eligible Adders*	
<b>Weatherization</b>	100% of insulation + 100% of air sealing, up to \$10,000 total
<b>Cold Climate Air Source Heat Pump:</b>	
<b>Whole &amp; Partial Home</b>	\$1,250/ton base rebate + \$1,000/ton up to \$5,000 LMI qualified adder
<b>Ground Source Heat Pump</b>	
<b>Whole Home</b>	\$15,000 Whole Home

To be eligible for the TMLP Saves™ – Heat Pump and Zero-Interest Loan Program, customers must have a no-cost home energy audit through Energy New England (ENE) and have an active residential electric account with TMLP for at least six (6) months and have a \$0 balance (no arrears) on any TMLP account.

To qualify, TMLP customers must use a contractor whose quote has been approved by the Heat Pump Administrator (HPA). TMLP customers can access the list on the Abode website, <https://abodeem.com/tmlp>.

Before customers receive an incentive rebate, they must complete a TMLP Saves application and provide all documentation. Rebates and incentives will be issued in the form of a check issued to the customer only after the system passes quality assurance (QA) at the end of installation.

**Zero-Interest Loan**

TMLP customers must select one of the participating lenders to receive a zero-interest loan:

**Bristol County Savings Bank**  
 (508) 828-5300  
 35 Broadway, Taunton, MA 02780

**Taunton Federal Credit Union**  
 (508) 824-6466  
 14 Church Green, Taunton, MA 02780

**Low and Moderate Income (LMI) Customers**

Low- and moderate-income customers must provide proof of income using the IRS tool (<https://www.irs.gov/individuals/get-transcript>) to qualify and must submit a copy of the transcript of their most recent tax return (no older than one year from the time of application.) TMLP will use the Commonwealth of Massachusetts's Low and Moderate Income Qualification chart to determine if the customer qualifies. TMLP may also accept proof of fuel assistance eligibility to qualify LMI customers in some instances.

For more information about this exciting new program, go to <https://www.tmlp.com/go-green/> or call **508.824.3170**, or email: [rebates@tmlp.com](mailto:rebates@tmlp.com).

Email [rebates@tmlp.com](mailto:rebates@tmlp.com) with comments or questions regarding this newsletter.



### Spring Energy Tips

Get your air conditioner ready for the season. Routinely replacing or cleaning air filters can lower your cooling system's energy consumption by up to 15%. Make sure to check your air conditioner's evaporator coil, which you should clean each year to ensure the system is performing at optimal levels.

Don't forget to check your gas grill before you need it. Cooking outside will keep the heat out of your home instead of indoor ovens on the warm days and evenings ahead.

Now is the time to upgrade your thermostat with a "smart" thermostat. You can save as much as 10% on your annual electric bill when you use a smart thermostat. They let you control your home's temperature remotely on your computer or smart phone, or you can program a pre-set schedule, saving you money – and time!

Doing some spring cleaning? Don't forget your refrigerator coils. It won't run efficiently when the coils are dirty, so clean the coils, and dust behind and underneath the refrigerator itself.

### We're Getting Ready To Make It Easier For Our Customers To Interact With Us!

Stay tuned for the new Cogsdale Enterprise Resource Planning (ERP) system that's set to launch soon. After several years in development, and supply chain setbacks, TMLP has been implementing the new system in phases, with the final phase focusing on customer transactions and communications, creating a more efficient way of doing business for both TMLP staff and customers.

### Help Us Read Your Meter!

Spring brings beautiful flowers, new growth, and leaves that begin as buds on the trees. While you're doing your spring yard cleanup, please pay special attention to the bushes and hedges near your TMLP electric meter. Trim any branches and growth that may impede our ability to accurately record your meter reading. Remember to do that during the summer and fall months, too!

### Community Events

#### Taunton Rotary Family Fun Day

Mark your calendar for June 8, 2024, for Family Fun Day organized by Taunton Rotary!

Join us at Camp Riverside for fun activities for the whole family in a safe, spacious outdoor environment! Refreshments will be available for purchase. This event is free thanks to the generosity of our sponsors!

#### Taunton River Festival

The Taunton River Watershed Alliance will hold its Taunton River Festival on Sunday, June 9, 2024, at the Weir Village Riverfront Park in Taunton. This free daylong celebration of community spirit will feature live music, children's activities, crafters, food, and educational exhibits. Attendees will have an opportunity to get an up-close look at TMLP's EV and learn more about EVs and TMLP's EV program incentives.

The Taunton River Festival offers an enjoyable and accessible opportunity for people of all backgrounds to come together to celebrate the Wild and Scenic Taunton River, encounter the arts, and learn more about our precious natural resources within the Watershed.

**Sign up for a Free Home Energy Audit!  
Call 1-888-772-4242**



[www.tmlp.com](http://www.tmlp.com)



55 Weir Street, P.O. Box 870  
Taunton, MA 02780

**Customer service for electric customers**  
(508) 824-6976

**Outage-related call**  
(508) 824-3111

**Administrative offices**  
(508) 824-5844

**Dig Safe issue**  
(888) 344-7233

**Office hours**  
Monday through Friday  
7:30 a.m. until 4:30 p.m.

**Payment locations**  
33 Weir Street  
Our office is open  
Monday through Friday

**Drop boxes**  
33 and 55 Weir Street  
(to the left of the front door)

**Trucchi's Supermarket**  
53 Tremont Street  
534 County Street

**TMLP Online 24-Hour  
Internet Outage Support**  
508-880-TMLP (8657)

**Commissioners**  
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