



## Public Power On Display

### TMLP Holds its Annual Open House

Once again, the annual Public Power Week open house was a huge success, with hundreds of TMLP customers attending the October 5th event at the 55 Weir Street office in Taunton!

In addition to crowd favorites like the historical meter display and the specially equipped stationary bicycle that powers a lightbulb, scores of local residents had the chance to see an electric vehicle (EV) and find out more about TMLP's rebates and incentives offered through the TMLP Drives Electric program.

TMLP staff also provided information about the department's programs including the "Go Green 100%" rate for customers that was launched earlier this year. The program enables TMLP to purchase enough renewable fuel sources via Mass Class 1 Recs to not only continue to maintain a diverse energy mix, but to also meet the needs of customers who want 100% of their electricity to come from renewable resources.

"This is always a fun day for TMLP and our customers," TMLP General Manager Kenneth Goulart said. "The community gets to see our vehicles and equipment and learn a little history of electricity, TMLP and public power. This year customers showed great interest in our new TMLP Drives Electric Program which offers EV owners an opportunity to receive a rebate when they charge off-peak or purchase a new or used plug-in electric vehicle."



### New Look For Our Website!

Be on the lookout for our new and improved website [www.tmlp.com](http://www.tmlp.com)! We're making the final changes and will be relaunching the site soon!

The redesigned pages are more user friendly and you'll also have easier access to all our programs, services and helpful information.

### Have You Made the Choice to Go Green?

TMLP customers can choose to have their energy come from 100% renewable energy sources through the **Go Green 100%** program. The program was launched in the spring and has been well-received throughout the TMLP service area.

When a TMLP customer signs up for the voluntary program, we purchase the qualifying Massachusetts Class 1 Renewable Energy Certificates (RECs) to meet their electricity needs. The renewable energy source will be guaranteed through the purchase of the Mass Class 1 RECs.

A new line item will be added to the customer's monthly invoice and will equal just under two cents per kWh (\$.019 per kWh) for 2019. The REC market will dictate this amount in future REC purchases.

The program is available to TMLP residential and commercial customers of record who have not been in arrears for the past six months and do not have an outstanding balance.

Customers interested in signing up can call TMLP at **508-824-6976** or stop by the TMLP office at 33 Weir Street in Taunton during regular business hours.

### TMLP Drives Electric!

TMLP joined other utilities and electric vehicle (EV) owners in participating in National Drive Electric Week 2019 from September 14 to September 22, 2019. This nationwide celebration helps to heighten awareness of the widespread availability of plug-in vehicles and highlight the benefits of all-electric and plug-in hybrid-electric cars, trucks and motorcycles.

Since launching the TMLP Drives Electric program in the spring, TMLP has participated in Drive Electric events throughout the area including the Taunton River Festival at Weir Riverfront Park and Raynham Pride Day at Borden Colony Gazebo Park. TMLP's EV specialists were at the event to answer questions about vehicles, charging, and incentives.

To access comprehensive EV resources and support from EV specialists, visit the website [TMLPDrivesElectric.org](http://TMLPDrivesElectric.org), call the toll-free support line at **1-833-443-8363** or email [ev@ene.org](mailto:ev@ene.org). The EV website provides information about the different types of available electric vehicles and charging, EV dealers, upcoming local EV events, and available EV rebates and incentives exclusive to TMLP, as well as any Federal and State programs.

### TMLP Drives Electric Rebate for the Purchase of a New or Used EV

TMLP offers a \$450 customer rebate for the purchase of a new or used plug-in Electric Vehicle (BEV or PHEV). Customers can purchase from any licensed auto dealer and apply for the rebate as a \$450 credit on their TMLP residential electric bill.

When a used electric vehicle is purchased from one of our pre-qualified local used car dealer partners, the rebate can be provided as a point of sale instant \$450 discount ("cash on the hood"). Used EVs can alternatively be purchased from any licensed auto dealer and the rebate applied for as a \$450 credit on their TMLP residential electric bill.

Additional information, including the required documentation, a complete list of eligibility requirements and other our other EV rebates can be obtained on the website [TMLPDrivesElectric.org](http://TMLPDrivesElectric.org).

Email [sonjabritland@tmlp.com](mailto:sonjabritland@tmlp.com) with comments or questions regarding this newsletter.



## Storm Safety and Storm Preparations

Winter weather can be harsh and depending upon the severity of the storm, you may be faced with a power outage. TMLP wants customers to be prepared for severe weather regardless of the season.

To help customers be prepared before, during, and after storms TMLP has prepared a handbook "Your Guide to Storm Safety." The handbook provides a checklist for essential items to have on hand, including emergency phone numbers and resources, and how to access local information outlets like cable tv and radio.

The handbook also provides information about what customers should do if the power goes, including how to report an outage and the safe use of generators, as well as how the power is restored, and the steps taken by TMLP line crews to restore power.

Thinking ahead and having the necessary information and supplies can not only provide peace of mind when weather turns threatening, it can be essential in keeping you and your family safe in the aftermath of the storm.

"Your Guide to Storm Safety" is available on the TMLP website <http://www.tmlp.com/pdf/StormSafetyBooklet.pdf>.

Customers can download the booklet and are advised to keep it with other essential storm-related items in the home. Copies of the booklet can also be obtained by calling TMLP at **508-824-6976**.

## Fall Energy Tips

- A wireless-enabled thermostat allows you to control your temperature remotely from your computer, tablet, or smartphone, and some even have sensors to know when you're home, so it adjusts your temperature automatically. You can also receive alerts by text or email if your heating or cooling system isn't functioning. You may even qualify for a TMLP rebate of \$50 per Smart Wi-Fi enabled thermostat (maximum of two thermostats) through the appliance rebate program. Check the website for details.
- Use a light timer instead of leaving a light on if you're away, or if you come home from work after dark. You'll save energy and give the impression of an occupied house.
- If your heating and cooling systems are old, consider a heat pump. You'll not only save money on energy costs; you'll reduce your home's carbon footprint. And because a heat pump only uses electricity for power rather than for the generation of heat, it offers a remarkably high efficiency rate. TMLP offers a \$100 rebate on the purchase of a ductless mini-split heat pump or a ground source heat pump. Learn more at [tmlp.com](http://tmlp.com).
- If you have a ceiling fan, change the direction of airflow now. During the colder months, the blades should be positioned in the clockwise position, which will help push warm air from the ceiling down to the floor.
- Don't forget to remove window air conditioners for the fall. If you can't remove them, make sure to seal them with tape or caulking, and cover them with an airtight, insulated jacket.

**Sign up for a Free Home Energy Audit!**  
**Call 1-888-772-4242**



[www.tmlp.com](http://www.tmlp.com)



55 Weir Street, P.O. Box 870  
Taunton, MA 02780

**Customer service for electric customers**  
**(508) 824-6976**

**Outage-related call**  
**(508) 824-3111**

**Administrative offices**  
**(508) 824-5844**

**Dig Safe issue**  
**(888) 344-7233**

**Office hours**  
**Monday - Friday 7:30 am - 4:30 pm**

**Payment locations**  
33 Weir Street  
Our office is open  
Monday through Friday

**Drop boxes**  
33 and 55 Weir Street  
(to the left of the front door)

**Trucchi's Supermarket**  
53 Tremont Street  
534 County Street

**TMLP Online 24-Hour  
Internet Outage Support**

**508-880-TMLP (8657)**

**General Manager**  
**Kenneth Goulart**

**Commissioners**  
**Mark Blackwell Sr., Chairman**  
**Joseph Martin, Secretary**  
**Peter J. Corr**