

## Serving a Public Power Community

Taunton Municipal Lighting Plant Post Office Box 870 Taunton, Massachusetts 02780-0870

FOR IMMEDIATE RELEASE
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## New TMLP.com to Launch September 9

(Taunton, MA) – The Taunton Municipal Lighting Plant (TMLP) is launching a new version of TMLP.com on September 9. Powered by CivicPlus, our new website offers everything you need from TMLP. Now with easier navigation, intuitive search functionality, a mobile-friendly dashboard and quick access to our social media accounts.

The homepage of the new TMLP.com is the central hub with faster navigation. On the top of the site are dropdown menus where you will find our electric and internet services, information about our TMLP Saves rebate programs, about us, our news, and contact information.

Below that you will find our Light Bulb Quick Links. These will bring you straight to the bill payment portal, the start & stop service form, report a problem, and other key areas of the site.

As you continue to scroll, you will see our commissioners and mission statement, and a look into our Facebook and YouTube pages with quick links to both. At the bottom of the page are our different locations and phone numbers, along with more quick links.

The search bar at the top-right-hand side of the screen will help you find exactly what you are looking for. On the bottom-right-hand side of the screen is a Google translator where you will be able to switch the on-screen text to your preferred language. All this is easily accessible and available on mobile for Android and IOS devices as well.

All CivicPlus websites are Americans with Disabilities Act (ADA) compliant, ensuring it is usable and accessible to all, including those with visual, auditory, motor, and cognitive impairments.

## **About CivicPlus**

CivicPlus is the nation's leading provider of integrated technology solutions for local governments and has been empowering municipalities for more than 25 years. CivicPlus helps communities streamline operations, enhance transparency, and strengthen connections with residents. Today, more than 12,000 local governments across North America rely on CivicPlus solutions to deliver responsive, accessible, and effective public services, including the City of Taunton.

TMLP serves over 39,000 customers in Taunton, Raynham, Berkley, North Dighton and sections of Lakeville and Bridgewater. Our mission is to provide reliable, competitively priced services to our community in a sustainable, environmentally-sensitive and customer-centric manner. www.tmlp.com

General Manager, Kimberly Holmes; Commissioners; Peter Corr, Gregory DeMelo, and William Strojny