



## Warm Wishes to you and your family from ours at the **TMLP**

### Conservation programs available... give us a call!

SmartLights, Appliance Rebates, Energy Audits and a very helpful website, chock full of energy conservation tips, are available to customers looking for ways to cut back on their energy use (see [www.tmlp.com](http://www.tmlp.com)). When fuel prices soar, many customers decide it is in their best interest to quell their appetites for electricity. At TMLP we believe, irrespective of costs, that customers should use electricity prudently because of the overall effect that these actions will have on future generations....namely, reducing the carbon imprint on our planet.

### GreenWays Energy Fund... a sound investment in your future

If you were to look at how you invest in your financial future, those actively saving and investing would see that their investments fell into a broad spectrum of categories: Mutual funds, stocks, CDs, annuities, IRAs etc. It is highly unlikely that an "investor" would put all of his/her money in the bank and consider that a sound way to save for one's future. The name of the game is 'diversity' and so too is the case with how TMLP buys and sells on the energy market.

For years, TMLP has focused on buying and investing in a diverse energy portfolio to minimize the huge swings in price volatility. Currently, about 21 percent of our energy supply purchase falls into the renewables category. We continue to look for ways to invest in the research and development of such renewables as wind, solar, biomass, landfill gas, etc.

Here's where our customers can help us. If you are interested in seeing more money invested in renewables, let us know by participating in the GreenWays Energy Fund (see form). TMLP has set up a fund whereby customers can make voluntary deposits into an account that will be used for nothing other than the purchase of, or investment in, renewable energy resources. Customers may discontinue participation by giving TMLP 30 days notice. To date, 15 customers have elected to contribute monies each month in this fund and we hope

to see more who are passionate about this issue get involved so we can collectively make more of a difference with the support of customer owners.

### I'm in with the GreenWays Energy Fund!

NAME

ACCOUNT NUMBER

BILLING ADDRESS

Monthly contribution (check one)

- \$3     \$5     \$10     \$15  
 I'd like to know how much has been contributed by TMLP customers by year-end.

EMAIL

### Spin the meter backwards... sound impossible? Well, it's not!

If you are of the mind that you want to be more independent by generating your own electricity through the use of solar panels, windmills, biomass, etc., TMLP now has a Net Metering Program in place to help you make the most of your efforts!

With this new program, TMLP will pay customers who produce excess electricity through solar, wind or other means. Since it is quite possible that these sources will be generating electricity when the customer is not using electricity, the net metering will ensure that customers are only charged for the resources they consume...if they produce more than they consume, they will be compensated for that power supply. The Net Metering Program also insures a safe and reliable interconnection between the TMLP and its customers.

TMLP currently purchases green power from renewable resources and is looking for additional incentives to encourage its customers to get involved. For more information, contact TMLP at (508) 824-6976 and ask to speak to someone in our Energy Services Department.



www.tmlp.com  
55 Weir Street, P.O. Box 870  
Taunton, MA 02780

### Work safely around overhead electric lines

While some overhead electric lines have a coating to protect them from the weather, this coating is NOT intended to protect us from electrical shock or electrocution. When arriving at a jobsite or working around your own home or business, always assume that all overhead lines are energized. Always make sure you survey the site for overhead lines prior to beginning work or prior to unloading ladders and other equipment from trucks.

When work is going to bring you closer than ten feet from overhead power lines, please notify the TMLP for assistance prior to beginning work. If your work is going to keep you more than ten feet away, make sure you use dry and clean nonconductive ladders (such as fiberglass) ...never use aluminum or even damp wooden ladders. Never attempt to move or reposition an extended extension ladder and do not store materials or equipment under or near overhead electric lines.

*(This information comes from the MA Fatality Assessment and Control Evaluation Project, a joint effort between the MA Department of Public Health and the National Institute for Occupational Safety and Health)*

### Please shovel...it will keep all of us safer!

No one enjoys shoveling snow during the winter... but for the safety of you, your family, and the service providers such as mail deliverers and meter readers, kindly take the time to clear paths for easy access to meters and mailboxes. By making access easier, you will ensure that you will get an actual read (rather than an estimated read) and you will minimize the likelihood of injury to those who must access your property during the winter months, including you, your family and friends!

### TMLP provides energy audits

If you are looking for ways to save energy in your home or business and would like to talk with one of our energy advisors, give us a call at (888) 772-4242. Through our partnership with Energy New England, we will come out to conduct a fuel-blind audit and get you on your way to energy savings.

### Are you taking advantage of TMLP's Prompt payment discount?

We know that paying bills on time isn't always easy, especially when prices are increasing everywhere you turn. TMLP thanks its customers for their efforts on making prompt payments and, as a token of our appreciation, we offer a prompt payment discount of 5% on the electric services (if a customer has no arrears and pays the full amount within ten days of the date of the invoice). When customers pay their bills on time, TMLP is better able to tackle the enormous fuel rates and purchases on a more timely basis.

As the winter unfolds, if you or members of your family find it difficult to pay an electric bill, please call our Customer Care Department at (508) 824-6976. Setting up a payment plan that works for you will help prevent an account from slipping into a delinquent status and will hopefully make the winter months a little less stressful.

### Customer service for electric customers

(508) 824-6976

### Outage-related calls

(508) 824-3111

### Online customers

(508) 880-8657

### Administrative offices

(508) 824-5844

### Dig Safe issues

(888) 344-7233

### Office hours

Monday through Friday  
7:30 a.m. until 4:25 p.m.

### Payment locations

33 Weir Street  
Our office is open  
Monday through Friday

### Drop boxes

33 and 55 Weir Street  
(to the left of the front door)

Trucchi's Supermarkets  
53 Tremont Street  
534 County Street

### TMLP Online help desk

Monday through Friday  
8:00 a.m.–8:00 p.m.  
Saturday 9:00 a.m.–6:00 p.m.  
Sunday closed

### Commissioners' meetings

January 14 and 28  
at 5:30 p.m.

### Commissioners

Peter Corr, Chairman  
David Westcoat, Secretary  
Joseph Martin

### General Manager

Michael Horrigan