

LIGHT READING TMLP

Spring 2023

New Incentives Coming Soon

TMLP Rebate and Incentive Program is Expanding!

TMLP is working hard to finalize some exciting new additions to its robust rebate and incentive programs. Plans include adding more items to the Energy Star appliance rebate and weatherization incentive programs, as well as the battery operated/electric lawn equipment program.

TMLP is also plans to introduce a new rebate and incentive program for commercial customers. Look for more information in the near future!

But for now... TMLP's 2023 Energy Star Appliance Rebate Program

Appliance	Rebate Amount
Battery Lawn Mower (push & walk behind)	\$50
Battery Lawn Mower (riding)	\$100
Clothes Washer	\$50
Dehumidifier	\$25
Dishwasher	\$25
Ductless mini-split heat pump	\$100
Electric Clothes Dryer	\$25
Electric Heat Pump Water Heater (aka Hybrid Electric Water Heater)	\$100
Ground source heat pump	\$100
Refrigerator	\$75
Room Air Conditioner	\$25
Thermostat – Programmable (per thermostat, maximum 2 thermostats)	\$25
Thermostat – Smart Wi-Fi Enabled (per thermostat, maximum 2 thermostats)	\$50

TMLP rebates and incentives are subject to availability of funding and customers must meet all criteria before a rebate or incentive rebate is given. The appliance must be purchased between January 1 and December 31, 2023 and rebate applications must be received by January 31, 2024. Applications received after January 31, 2024 will not be honored.

Rebate offers are limited to one Energy Star appliance purchase per household per calendar year. For more information about the rebates and qualification criteria, visit the website www.tmlp.com, or call customer service at 1-508-824-6976.

Take Advantage of TMLP Prompt Payment Discounts

TMLP offers a prompt payment discount of 5% on all current electric charges for customers who pay their electric bill, in its entirety, within ten days from the billing date. This is a great way for customers to keep money in their pockets each month.

To make it easier for customers to take advantage of the 5% discount, TMLP also offers automatic payment options by MasterCard/Visa or checking account. To learn more about automatic payment options and how to sign up, visit the website TMLP.com.



Mark your calendar for **June 10, 2023**, for **Family Fun Day** organized by **Taunton Rotary!**

Join us at Camp Riverside for fun activities for the whole family in a safe, spacious outdoor environment! Refreshments will be available for purchase.

This event is free thanks to the generosity of our sponsors!

TMLP is Set to Begin Thermal Storage Heat Pumps Installation Under Grant Program

TMLP secured a Massachusetts Clean Energy Center InnovateMass award in 2022 to retrofit heating and cooling systems with energy efficient thermal storage heat pumps at approximately 25 dwellings units at two low income facilities in the City of Taunton. TMLP is working with Stash Energy and Beacon Climate Innovations on the project in close cooperation with the Taunton Housing Authority and Energy New England.

The Stash M1 heat pumps store thermal energy for heating and air-conditioning during off-peak hours and discharge that energy during peak hours when electricity is more expensive or when there is increased demand on the grid. By shifting electricity demand away from peak hours, the units can reduce customers' energy costs, provide greenhouse gas avoidance, and offer flexibility to utilities on their peak power management and renewable energy resource optimization.

The heat pumps are expected to reduce electric consumption by 110 MWh and greenhouse gas (GHG) emissions by 80 Metric Tons per year, saving the Taunton Housing Authority and US Department of Housing and Urban Development (HUD) an estimated 50% in energy costs. The units will be interconnected to provide TMLP with an aggregated flexible load resource to reduce peak loads while supporting grid resilience and decarbonization. TMLP will gain access to 50 kW of flexible load and energy storage capacity of 500 kWh per day.

Work on the project has been affected by supply chain issues but is expected to begin in the next few months.

Dig Safe This Spring

TMLP customers who plan to do any projects outside the home that may require digging are reminded to call Dig Safe at 811 before they dig. Not only is it safe, it's the law in Massachusetts.

Even if your project involves a small job like planting shrubs, it's wise to assume that there may be a utility line or two in the area you plan to work in. The depth of utility lines vary and erosion of soil over the years may mean that the utility lines are closer to the surface than you think. There may also be multiple utility lines in the designated area.

To make it easy for homeowners, Dig Safe has a series of videos on its website, www.digsafe.com, that explain what to do before you dig. The website also includes the steps that you or your contractor need to take before you begin the project.

Once you call 811, member utilities like TMLP have 72 hours to respond to mark their utility lines using a color-coded system. You or you contractor need to pre-mark the area of excavation with white stakes, paint or flags. When utility company representatives arrive to mark their lines, pre-marking provides visual boundaries to help them to place their marks where you need them, and not where you don't.

When you call Dig Safe, you'll receive a ticket number as your verification. If the excavation has not started within 30 days from the date of issue, the ticket will expire, so remember to call a few days before you're ready to begin the work.

To learn more about Dig Safe, visit the website www.digsafe.com.

Email sonjabritland@tmlp.com with comments or questions regarding this newsletter.



What Makes up my Bill?

Most TMLP customers look at what they owe when they receive their TMLP bill, followed by how much electricity they used during the previous month, and the rate that they pay per kilowatt hour (kWh).

TMLP customers currently receive a bundled bill, which means that all individual costs: i.e: service, distribution, transmission, etc., that make up the total bill are "bundled" together in one line item.

This spring, TMLP expects to provide all customers with unbundled bills in anticipation of the launch of a new billing system. To see what makes up the rate, visit the website <https://www.tmlp.com/electric/rates>. Here is a brief explanation of what those charges mean:

Service Charge:

This is designed to collect costs for meter installation, reading and maintenance, along with overhead costs related to billing, customer records and service.

Distribution Charge:

This is the cost for building, operating, and maintaining TMLP's distribution system to customers. This is the system that delivers electricity throughout the service territory to your location.

Transmission Charge:

These are the costs associated with delivering electricity via high voltage lines from a power generator outside the service territory to TMLP's local distribution system.

Transition Charge:

A result of deregulation, these costs are associated with past utility investments including power generating facilities and energy contracts.

Generation Charge:

Costs associated with converting fuel sources into electricity and the purchasing of power on the wholesale market. Costs include all sources of TMLP's power supply portfolio.

Power Cost Adjustment (PPCA):

This is equal to the actual cost to generate and purchase power minus the generation charge. Can be set quarterly by TMLP.

PASNY Discount:

This is the wholesale power agreement for hydropower from NY strictly to benefit residential customers. The discount fluctuates with market rate but will never be over \$0.

Save Energy This Spring!

Spring cleaning sometimes includes throwing out the old and bringing in the new! Now is a great time to replace your window treatments. Energy efficient window treatments or coverings like blinds and shades can reduce heat gain when temperatures rise. You'll update your living space and reduce energy costs at the same time.

Get the grill ready! Check the grill now to see if you need to replace parts, make any repairs, or if it needs to be replaced with a newer, more efficient model. You'll be ready when spring and summer outdoor cooking season begins! You'll keep the heat out of your home by using an outdoor grill instead of indoor ovens.

Check now for any air loss through ducts that can lead to high electricity costs. Heat loss accounts for nearly 30% of a cooling system's energy consumption. Sealing and insulating ducts can go a long way toward lowering your electricity bills.

***Sign up for a Free Home Energy Audit!
Call 1-888-772-4242***



www.tmlp.com



**55 Weir Street, P.O. Box 870
Taunton, MA 02780**

**Customer service for electric customers
(508) 824-6976**

**Outage-related call
(508) 824-3111**

**Administrative offices
(508) 824-5844**

**Dig Safe issue
(888) 344-7233**

**Office hours
Monday through Friday
7:30 a.m. until 4:30 p.m.**

**Payment locations
33 Weir Street
Our office is open
Monday through Friday**

**Drop boxes
33 and 55 Weir Street
(to the left of the front door)**

**Trucchi's Supermarket
53 Tremont Street
534 County Street**

**TMLP Online 24-Hour
Internet Outage Support**

508-880-TMLP (8657)

**Commissioners
Peter Corr
Timothy Hebert**

Mark Blackwell Sr. (in memoriam)

**General Manager
Kimberly Holmes**