

2017 TMLP Energy Efficient Appliance Rebate Program

TMLP offers rebates to residential customers on the purchase of select energy efficient ENERGY STAR® refrigerators, clothes washing machines, room unit air conditioners and dishwashers.

TMLP customers should look for the ENERGY STAR® logo on the yellow Energy Guide label attached to the appliance.

The 2017 TMLP Energy Efficient Appliance Rebate Program includes the following rebates and appliances:

* Refrigerator	\$ 75
* Clothes Washer	\$ 50
* Dishwasher	\$ 25
* Room Air Conditioner	\$ 25

To be eligible to receive a rebate through the TMLP Energy Efficient Appliance Rebate program, residential customer accounts must be active for at least six months and have a zero balance with no arrears.

Only one appliance rebate will be given per household per year, and the appliance must be installed at the account location by the customer of record.

Customers must purchase the ENERGY STAR® appliance between January 1st and December 31st and submit a completed appliance rebate form as well as copies of all sales receipts and the Energy Guide label.

Rebate applications must be received by January 31st to be eligible for a rebate for the previous calendar year.

Once approved, the customer's account will be credited within six to eight weeks.

Customers can download an application on the TMLP website www.tmlp.com by following the menu path For My Home ==> Energy Efficiency ==> Appliance Rebates

For additional information, contact TMLP at 508.824.6976.

Call 8-1-1 and Dig Safe this Spring!



TMLP customers should call Dig Safe® at 8-1-1 before doing any digging this spring. This communications network assists excavators, contractors, and property owners by notifying participating utilities before any digging begins.

Callers should expect to provide information about the contractor, the work to be done, the location, and the scope of the project. Dig Safe® assigns a permit number as a confirmation. The caller or their contractor must also pre-mark the area with flags, white paint, or stakes to identify the boundaries of the project. The utilities then visit the site and identify and mark the location of their underground facilities.

Member utilities use paint, stakes, or flags to identify the location of their underground lines. Color codes are used to identify the type of utility:

Red	– electric
Yellow	– gas, oil, steam
Orange	- communication
Blue	– potable water
Purple	- reclaimed wate
Green	- sewer/drainage
Dink	aumon marka

Pink – survey marks White – proposed excavation

Dig Safe® is funded entirely by member utilities to promote public safety, protect utility services, and safeguard against property and environmental damages. Massachusetts state law requires advance notice of 48 or 72 hours.

Residents are reminded that state laws require that anyone who digs must notify utility companies before starting any work, and that digging within 18" of a marked underground facility must be done by hand.

For additional information, call Dig Safe® at 8-1-1 or

visit their website www.digsafe.com. Please note that the previous telephone numbers are no longer used.



Taunton Public Schools Kindergarten Registration

Will your child be five years old *on or before* August 31, 2017? ¿Cumplirá su hijo(a) 5 años en o antes del 31 de agosto de 2017?

- o Bennett Elementary
 - May 3, 2017 6:00 p.m. 7:00 p.m.
- o Chamberlain Elementary May 9, 2017 6:00 p.m. - 7:00 p.m.
- o Mulcahey Elementary April 12, 2017 6:00 p.m. - 7:00 p.m.
- o Galligan Elementary April 26, 2017 4:00 p.m. - 5:00 p.m.
- o Hopewell Elementary
 - May 08, 2017 6:00 p.m. 7:00 p.m.
- o Elizabeth Pole Elementary
- May 4, 2017 6:00 p.m. 7:00 p.m.
- o East Taunton Elementary
 - May 8, 2017 6:00 p.m. 7:00 p.m.

Please call 508-844-5852 for information about your neighborhood school and the paperwork you will need to register.

Email sonjabritland@tmlp.com with comments or questions regarding this newsletter.



Do You Know What Makes Up Your Monthly TMLP Bill?

TMLP's rate structure includes five commercial and industrial categories, and four categories of rates for a PPCA charge and a PASNY credit. Have you wondered what those charges mean, and why you receive a PASNY credit each month?

An average residential non-electric heat customer falls under Rate 01 and receives a bill that looks like this, based on individual consumption:

Energy Charges	131.68
Pasny(878 KWH X 0.00112-)	-0.98
Total	130.70

After your meter is read, your kilowatt-hour (kWh) consumption determines your monthly bill, taking into account transmission, distribution, generation and transition, which your bill lists as Energy Charges, and the cost of that power, which, when it's applied, is listed as the PPCA (Purchased Power Cost Adjustment.) The PASNY credit is a discount we receive for hydropower from the Power Authority State of New York.

If your bill was unbundled, as it is for residential solar customers, you would see the breakdown similar to this.... Please remember, the actual bill will depend on individual usage:

MONTHLY CHARGE

Service Charge		See Minimum Charge Below
Delivery Service Dis	s: tribution Charge First 600 kWh Excess of 600 kWh	\$0.01381 per kWh \$0.03222 per kWh
Tra	insition Charge	\$0.03385 per kWh
Tra	insmission	\$0.01949 per kWh
Supplier Service Ge	s: neration Charge First 600 kWh Excess of 600 kWh	\$0.05127 per kWh \$0.06442 per kWh
	Total First 600 kWh Total Excess of 600 kWh	\$0.11842 per kWh \$0.14998 per kWh

MINIMUM CHARGE

The Service Charge will be billed per meter and is calculated as follows: For consumption of 0 to 200 kwh/mo the Service Charge is \$9.70.

For consumption of 201 to 300 kwh/mo the Service Charge is \$9.70 + [(Consumption - 200) x \$0.0923]. For consumption above 300 kwh/mo the Service Charge is \$18.93 per meter.

What makes up these components on the bill?

• Distribution: Costs associated with building, operating and maintaining the TMLP distribution system, which carries electricity through the service territory to customers.

Transition: Costs resulting from deregulation and past utility investments, including power plants and power contracts.

Transmission: Costs to deliver electricity from a power generator to the TMLP service territory over high voltage lines.

• Generation: Costs associated with converting fuel into electricity and purchasing power on the wholesale market. These costs include all sources of TMLP's power supply portfolio. The costs in these categories combined constitute the total electric rate applied to each kilowatt-hour (kWh) of electricity consumed.



www.tmlp.com

55 Weir Street, P.O. Box 870 Taunton, MA 02780

Customer service for electric customers (508) 824-6976

Outage-related call (508) 824-3111

Administrative offices (508) 824-5844

Dig Safe issue (888) 344-7233

Office hours Monday through Friday 7:30 a.m. until 4:30 p.m.

Payment locations 33 Weir Street Our office is open Monday through Friday

Drop boxes 33 and 55 Weir Street (to the left of the front door)

Trucchi's Supermarket 53 Tremont Street 534 County Street

TMLP Online help desk Monday through Friday 8:00 a.m.-8:00 p.m.

· Service Charge: A charge for costs incurred by TMLP to maintain service to the customer, even if that customer uses no electricity. (Cost for meter installation, maintenance, reading, billing, keeping customer records and associated overhead costs.)

• Purchased Power Cost Adjustment (PPCA): Equal to the actual cost to generate and purchase power, minus the generation charge. This can be set quarterly by TMLP.

 PASNY: Wholesale power agreement to purchase hydro power from NY for residential customers only. This discount fluctuates with market rate but will never be over \$0 and is updated monthly.

If you'd like to receive an unbundled bill, please contact Customer Care and they will unbundle your next bill.

There are several things to consider when looking at your bill, including the number of days in the billing cycle, and, if your consumption seems too high, whether you used items that can increase consumption, such as space heaters, air conditioners, pool pumps, etc. You'll also receive a 5% discount if you pay your bill within 10 days of billing.

Additional information, including all TMLP rate categories and breakdowns can be obtained on our website www.tmlp.com under the menu path For My Home ==> Electric Service ==>Rates

To further understand your bill or if you have additional questions, call us at 508.824.6976, we're happy to help!

> Sign up for a Free Home Energy Audit! Call 1-888-772-4242

Commissioners <u>Mark Blackwell Sr., Chairman</u> Joseph Martin, Secretary Peter Corr

General Manager Kenneth Goulart